



## **2021 COTE D'AZUR FRANCE PASS - FREQUENTLY ASKED QUESTIONS**

Please, search answers below to the most frequently asked questions regarding the use of Côte d'Azur France pass

#### WHAT IS THE PASS COTE D'AZUR FRANCE?

This is a tourist pass providing access to more than 100 venues on the Côte d'Azur: boat trips, water sports, theme & recreational parks, tours or sampling of local specialities, museums, monuments, gardens, natural sights, guided tours, perfumeries and arts & crafts studios, etc.

#### WHAT DOES THE PASS LOOK LIKE?

It is either in a digital format to be scanned on a smartphone or in the form of an e-ticket.

#### **HOW DOES THE PASS WORK?**

Select your package according to your preference: 3 or 5 activities! Depending on the Pack selected, choose the 3 or 5 activities from a list proposed. The choice is not imposed at the time of purchase. You decide the activities you are interested in when you like. The Pass is no longer valid when you have used all 3 or 5 activities.

#### HOW LONG IS THE PASS VALID AFTER THE FIRST USE?

The 3 activities or 5 activities Pass remains valid for 1 month (30/31 days). It is automatically activated with the **first entry/first activity in one of the referenced sites**.

### **HOW LONG IS THE PASS VALID?**

It is valid from February 1<sup>st</sup> to December 31<sup>st</sup> 2021.

#### WHEN DOES THE PASS EXPIRE?

On December 31st 2021.

#### WHERE CAN I PURCHASE THE PASS?

Online, directly from: <a href="https://www.pass-cotedazurfrance.fr">https://www.pass-cotedazurfrance.fr</a> (secure purchase online).

At approved points of sale: Tourist offices, Nice-Côte d'Azur Airport. List available at:

https://en.cotedazur-card.com/the-cote-d-azur-card/Cote-d-azur-card-sales-outlets-06\_3327.html

#### DO I HAVE TO BUY A PASS FOR MY CHILDREN?

**YES**, the discount price applies for children **age 4 to 12**. No need to purchase a pass for child under 4. However, some activities providers may charge entry according to their own terms of Sales.

# CAN I USE HOLIDAY VOUCHERS (CHÈQUES-VACANCES) TO BUY A PASS?

**YES**. Online directly at <u>www.pass-cotedazurfrance.fr</u>

#### **CAN I BUY THE PASS FOR GROUPS?**

The pass is intended mainly for individuals. If you want to purchase it for a group, we invite you to contact us by e.mail at <a href="mailto:info@pass-cotedazurfrance.fr">info@pass-cotedazurfrance.fr</a>

#### DOES THE PASS INCLUDE THE PRICE OF TRANSPORT?

**NO.** Transport is not included in the Pass.

#### IS THE PASS TRANSFERABLE?

**NO**. However, no matter with the name printed on your e.ticket. Only the bar code and the pass number is important.

# HOW MANY ACTIVITIES OR TOURS AM I ENTITLED TO WITH MY PASS?

3 or 5 activities, depending on the package purchased, to be selected from the proposed list.

### **CAN I ENGAGE IN THE SAME ACTIVITY SEVERAL TIMES?**

**NO**. You can use your Pass only once for a given activity (1 entry per activity).

#### WHERE CAN I FIND THE LIST OF ACTIVITIES?

**Online at:** www.pass-cotedazurfrance.fr

#### DO I HAVE TO BOOK ACTIVITIES IN ADVANCE?

**YES.** For some activities, you MUST book in advance. Detailed information in the thumbnail 'Practical information' for each activity on the website <a href="https://www.pass-cotedazurfrance.fr">www.pass-cotedazurfrance.fr</a>

#### CAN I GET A REFUND IF I DON'T USE MY PASS?

**NO.** The Pass is not refundable. Please check the General Terms of Sale (GTS) before your purchase:

www.pass-cotedazurfrance.fr

#### WHERE IS THE PASS SOLD?

It is provided by the Comité Régional du Tourisme (CRT) Côte d'Azur France. The CRT is an institutional organisation which works closely with all players in tourism on the Côte d'Azur. Headquarters - 455, Promenade des Anglais – Horizon – CS

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